FARMERS BRANCH FIRE DEPARTMENT



Public Safety is the foundation on which vibrant communities are built.



2014 - 2015

A N N U A R Е P 0 R

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CITY LEADERSHIP



Top from Left: Mayor Pro Tem Kirk Connally, Mayor Bob Phelps, Councilmember Mike Bomgardner; Councilmember John Norwood, Bottom from Left: Deputy Mayor Pro Tem Harold Froehlich, City Manager Gary Greer, Councilmember Ana Reyes

PUBLIC SAFETY IS THE FOUNDATION ON WHICH VIBRANT COMMUNITIES ARE BUILT

The mission of the City of Farmers Branch is to build a vibrant, dynamic community that consistently seeks to improve the quality of life for our residents.

The City's Strategic Plan includes 10 guiding principles which provide operational direction for the City. Within each guiding principle, there are stated goals which when accomplished will move the City closer to the realization of its mission.

The Guiding Principle for the Fire Department is Public Safety. Safety is the foundation on which vibrant communities are built. We will accomplish this by

- Providing professional and timely public safety services which meet or exceed industry benchmarks
- Engaging stakeholders to employ best practices in the proactive planning for and prevention of public safety incidents

FACILITIES







APPARATUS

















GUIDING PRINCIPLE

Functional, sustainable and well maintained infrastructure, facilities and equipment are essential elements which allow the City to achieve its potential







ADMINISTRATION



From Left: Administrative Assistant Cherilyn Hughes, Fire Chief Steve Parker, Division Chief Mike Thomson and Deputy Chief Gabriel Vargas

The Fire Administration Division is responsible for the overall operation of the Fire Department. Primary responsibilities of the Division include developing the Fire Department budget, personnel administration, long-range planning and coordinating the City's emergency management functions.

GUIDING PRINCIPLE

Phenomenal service will set us apart from our competitors



FROM THE CHIEF

For Fiscal Year 2014-15 the Fire Department focused on preparations to provide service to a growing residential and commercial property base that lives and works in newly constructed homes, commercial buildings and large multi-family residential complexes. This growth has already begun to impact the Department as our calls for service were up 8.79 percent from Fiscal Year 2013-14.

A fourth ambulance was added to our fleet, allowing for three ambulances to be placed into front-line status. By having a fourth ambulance, our scheduled preventive maintenance program or a mechanical breakdown will no longer prevent the Fire Department from operating three ambulances. This is a critical service delivery enhancement as our population and calls for service continue to grow.

A delay in the radio system negatively impacted the ability of the North Texas Emergency Communications Center (NTECC) from going live as planned. However, in Fiscal Year 2014-15 the NTECC leadership team was put into place, and the building came to life with the completion of construction and the installation of furniture, hardware and technology needed to begin operation.



NTECC Furniture Installation

Training has begun for existing dispatchers on all of the new systems incorporated into NTECC's design.

Tied to the move to NTECC, the US Digital Phoenix G2 Fire Station Alerting system was installed in all 16 regional fire stations. This new technology allows for a digital data connection to the Computer Aided Dispatch software, allowing for faster call processing and dispatch times. Farmers Branch also began the upgrade of the City's outdoor warning siren controlling



Dispatcher Training

system and software to allow for the consolidation and single point activation from NTECC.



The Fire Department dramatically increased its outside funding support as the first year of revenue from the Texas Ambulance Supplement Payment Program was received in the amount of \$104,391.76, and a \$217,576.80 Assistance to Firefighters Grant (AFG) for purchasing Self-Contained Breathing Apparatus (SCBA) was secured. These Fire Department lead initiatives will help offset the cost to our community of receiving modern fire and EMS service that utilizes state-of-the art life-saving equipment.

Demonstration of new SCBA

Emergency Management became the focus of the Fire Department in the second half of Fiscal Year 2014-15. A retirement in the Administration Division allowed for a reorganization which resulted in the hiring of an Emergency Management Specialist in April 2015. In May 2015 the City was hit by an F1 tornado, shortly followed by flooding rains, resulting in the City's inclusion in a Presidential Disaster Declaration. The City activated its Emergency Management Plan allowing for State and Federal resources to become available to residents and businesses, and to help the City recover 75 percent of costs tied to recovering from these natural disasters.

As you review our Annual Report, details of these highlights will be provided, along with a great deal of information on how our Department serves our community. I hope by the end of the report, you will have a better understanding of the quality emergency services that the Department provides, and the positive impact we have on our community.

In closing, I would like to thank the City Council and City Administration for your support of the Fire Department and your non-wavering commitment to Public Safety. I would also like to recognize the Firefighter/Paramedics, Officers and Fire Prevention & Administrative staff that care for and look after OUR City. Your dedication to service is what helps make Farmers Branch the special place that it is.

Steve Parker Fire Chief

BUDGET

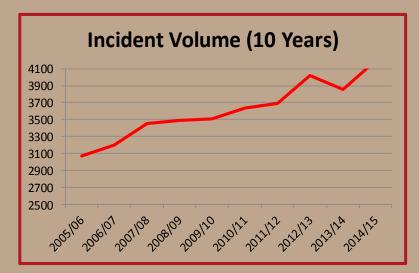
The Fire Department is focused on meeting the City's Strategic Goals that are set by our City Council along with providing long range planning to maintain an appropriate level of fire and EMS services to a growing community. As a result of conservative budgeting, over the past 5 years, the Department's budget has grown at an average rate of 1.53 percent. To put this into perspective, over the same time period, the U.S. Inflation Rate has grown at an average of 1.75 percent per year.

Over the past 10 years, the Fire Department's run volume has increased by over 1,000 calls for service. During this time of growth, the Department improved its ability to look after and care for the community through careful planning and budgeting in partnership with City Management and the

solid support of our City Council and residents.

GUIDING PRINCIPLE

Ensure that our
Firefighter/Paramedics
utilize the latest
technology, tools and
equipment to deliver
emergency services to
our citizens



	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
Administration	\$915,794	\$872,324	\$930,905	\$961,000	\$1,151,709
Prevention	\$457,656	\$476,701	\$506,893	\$513,800	\$488,382
Operations	\$7,869,350	\$7,926,036	\$8,083,336	\$8,649,200	\$8,158,947
Total Fire Department	\$9,242,800	\$9,275,061	\$9,521,135	\$10,124,000	\$9,799,039
Increase/Decrease	N/A	\$32,261	\$246,074	\$602,865	(\$324,961)
% Change	N/A	.35%	2.65%	6.33%	(3.21%)
US Inflation Rate	2.6%	2.4%	1.65%	1.66%	.45%

ONGOING PROJECTS

NORTH TEXAS EMERGENCY COMMUNICATIONS CENTER

In Fiscal Year 2014-15 the North Texas Emergency Communications Center (NTECC) began its

GUIDING PRINCIPLE

Ensure that firefighters and citizens have access to modern public safety dispatch and radio systems

transition away from iXP, the projects initial consulting company, towards becoming a standalone organization. Key events included the hiring of the NTECC management team that included Training, Records and Quality Assurance, Technology, and Administrative Assistant positions. The first round of Executive Director recruiting did not find a candidate, resulting in the Board naming retired Fire Chief Randy Corbin as an interim Director. To support Chief

Corbin, Farmers Branch Management Analyst Shawna Eikenberry was temporarily assigned to help NTECC manage the project. In Late Spring, Jeff Ecker was hired as Executive Director. With his

background in radio systems, and his professional certification as a project manager, NTECC accelerated its readiness to become operational.

Six Dispatch Supervisors were hired and tasked with projects needed to allow NTECC to become operational. In the early Fall, the NTECC Board of Directors approved the Executive Directors reorganization of the center, and Travis Trevino was hired as the Operations Manager.



NTECC Operations Advisory Committee Meeting

The Farmers Branch Fire Department continued to provide support to the project. Two key accomplishments tied to NTECC included Emergency Management Specialist Ashleigh Feryan's work on the consolidation of the four disparate Outdoor Warning Siren systems (Addison, Carrollton, Coppell and Farmers Branch) into a single, Federal Signal system that can be controlled at NTECC.

The Farmers Branch Fire Department also took the leadership role on selecting a fire station Alerting system for all four communities. This summer, our University of North Texas Emergency Management Intern Marcela Tarin was tasked with researching and coordinating multiple webinars and site visits to see various alerting systems. In August, the NTECC Board of Directors approved the selection of the US Digital Phoenix G2 system as the NTECC Fire Station Alerting



G2 Fire Station
Alerting Controller



G2 Fire Station Alerting Display

solution. Battalion Chief Mike Lafon took on the responsibility of coordinating the systems design, installation and testing of the G2 system for our fire stations.

ONGOING PROJECTS

NTECC has positioned itself to begin emergency fire, EMS and Police dispatching services to all four cities. However a significant delay in the installation and acceptance of the HARRIS 800 MHz P-25 radio system has pushed the move of the first city to NTECC, Farmers Branch, until February 2016.

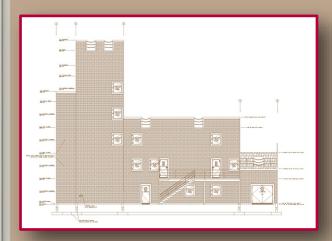
Next year when the Fire Department transitions to NTECC, we will immediately benefit from its state of the art technology and dispatching capability. Although delayed, the wait will be worth it as NTECC will improve our ability to deliver faster and more effective emergency services to our growing and vibrant community.

HARRIS P-25 DIGITAL 800 MHz RADIO

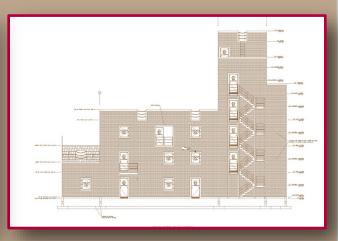
The Harris P-25 Digital 800 MHz radio project continued to move forward, with the system being deployed to the Farmers Branch, Addison and Carrolton Police Departments. As with any complex system, operational issues were encountered. This resulted in the system not being deployed to the fire service this year. At the end of Fiscal Year 2014-15, Harris engineers were deployed to find and fix these issues. The Fire Department is now on schedule to move to the updated radio system in January 2016.

JOINT FIRE TRAINING FACILITY

The Joint Fire Training facility project was approved by the City Councils of Carrollton, Coppell and Farmers Branch. An interlocal agreement (ILA) was signed, easements granted, and design work started. At the end of the fiscal year all required engineering work tied to the building, the fire burn rooms, utilities and flatwork were completed. The project will go out to bid in January 2016, with construction scheduled to begin in the second quarter of 2016. The facility will be operational in the fourth quarter of 2016.



Joint Fire Training Center Front View



Joint Fire Training Center Rear View

OPERATIONS DIVISION



The Operations Division, managed by Deputy Chief Gabriel Vargas serves the community by providing fire protection, rescue services, and emergency medical services to a residential population of approximately 30,000. In Fiscal Year 2014-15, fire personnel responded to 4,190 calls (8.7 percent increase from the previous fiscal year) and managed 96 fire emergencies (17 percent increase).

The Operations Division is comprised of three 24-hr shifts: A, B, & C and each shift is supervised by a Battalion Chief. Each shift's daily minimum staffing consists of 17 dedicated firefighters of which eight or more are trained as skilled Paramedics. The Division operates one utility vehicle, two fire engines, two quints (multi-purpose fire engines), two ambulances, and one command vehicle.

Communication is vital during fire and EMS operations. The Battalion Chief must be able to receive and process raw data, formulate a plan, and send orders to fire personnel in the field to implement the plan. In Fiscal Year 2014-15, administrative officers and fire officers were among the first in the Metroplex to obtain Blue Card certification. The Blue Card training program is a communication model that helps fire officers make better decisions and manage emergency operations.

Every fire officer completed 50 hours of online training and successfully passed a three day simulation lab in our newly established "Command Training Center" lead by our in-house Blue Card instructors: Battalion Chiefs Steve Lamar and Division Chief Mike Thomson. Fire officers are required to complete 12 hours of continuing education in strategic and tactical command training every year and recertify every three years to maintain their Blue Card certification.

Two "passionate" fire personnel retired from the fire service: Captain Steve Murphy and Fire/EMS Logistics Ken Muzalewski. Their contributions to the Fire Department can be seen throughout the organization.

OPERATIONS DIVISION

Four probationary firefighters completed our hiring process and were brought on board. Welcome Jacob Little, Joshua Turner, Phillip Hawk, Shane Cappelletti.









Jacob Little

Joshua Turner

Phillip Hawk

Shane Cappelletti

Three Firefighter/Paramedics completed their 12-month probationary period. They passed all their examinations and were recommended for final appointment by their fire officers before being sworn-in by the City. Congratulations to Travis Shelton, Korey Boyer and Jason Mayfield.



Firefighter/Paramedic Travis Shelton



Firefighter/Paramedic Korey Boyer



Firefighter/Paramedic
Jason Mayfield

It was a busy year, nevertheless we continued to meet the challenges to provide "Caring Service... Proud Tradition."

OPERATIONS DIVISION

A SHIFT	B SHIFT	C SHIFT
Battalion Chief	Battalion Chief	Battalion Chief
Mike Lafon	Steve Lamar	Lane Henderson
Quint 131	Quint 131	<u>Quint131</u>
Capt. Rusty Henley—P	Capt. Bryan Lafleur	Capt. Melissa Murphey
Richard Campbell—P	Chad Brown—P	Ron Morrison—P
Jason Mayfield—P	Travis Shelton—P	Korey Boyer—P
Todd Worley—P	Jeff Tucker—P	Dan Briles—P
<u>Engine 131</u>	<u>Engine 131</u>	<u>Engine 131</u>
Lt. Sam Moore	Lt. Johnny Garcia—P	Lt. Ricky Garrison
Jason Shelby—P	Morgan Bell—P	Steve Sabolski—P
Michael Mania—P	Caleb Swaney—P	Billy Hartman—P
Jacob Little- P	Josh Turner—P	Shane Cappelletti—P
Medic 131	Medic 131	Medic 131
Eric Blunt—P	Michael Smith—P	Lt. Kyle Richardson–P
Matt Bramblett—P	Matt Ulibarri—P	Bryan Hardy—P
Engine 132	<u>Engine 132</u>	<u>Engine 132</u>
Capt. Derek Gibson	Lt. Jim Dennis—P	Capt. Mike Campbell—P
Angelo Nigo—P	Carlos Zamora	Andy Davis—P
Phillip Hawk—P	Brandon Smith-P	Daniel Latimer—P
Lucas Bagley—P	Dianuon Siniur-r	Damoi Eddinor
	Medic 132	<u>Medic 132</u>
Medic 132	Brandon Laird—P	Brett Schonfeld—P
Garath Rosson—P Ron Brown—P	Kyle Green—P	Adam Burks—P
	Quint 133	Quint 133
Quint 133	Capt. Jonathan Castro—P	Capt. Brandon Baughman—P
Capt. Jerry Cromer—P	Gane Roberts	Scot Vickers—P
Rick Eikenhorst	John Perkins—P	Isaac Chan—P
Brandon Adams—P	Terry Evans—P	Richard Snell—P
Jonathon Schneider—P		
	Medic 133	<u>Medic 133</u>
Medic 133	Johnnie Harris—P	Richard Loftis—P
Robert Shomody—P	Jonathon Dallalio—P	Michael Bilharz—P

P=Paramedic

Matt Mull-P

Staffing as of September 2015

Incident Responses by Fiscal Year							
	2012-	2012-13 2013-14 2014-15					
False Alarm, False Call	529	13.2%	520	13.5%	583	13.9%	
Fire	114	2.8%	82	2.1%	96	2.3%	
Good Intent Call	232	5.8%	234	6.1%	223	5.3%	
Hazardous Condition	166	4.1%	151	3.9%	159	3.8%	
Overpressure, Overheat	2	0.0%	17	0.4%	8	0.2%	
Public Service	509	12.7%	464	12.0%	520	12.4%	
Rescue & EMS	2,470	61.4%	2,384	61.9%	2,589	61.8%	
Special Incident	-	0.0%	-	0.0%	12	0.3%	
Total	4,022		3,852		4,190		



Annual Average Response Times

Fiscal Year	Fire	EMS	Overall
2014-15	4:28	4:13	4:17
2013-14	4:28	4:06	4:12
2012-13	4:31	4:14	4:17
2011-12	4:56	4:45	4:46
2010-11	4:50	4:40	4:41

GUIDING PRINCIPLE

Perform at or above national fire service benchmark standards



Fire Station 1 Responses 13601 Webb Chapel					
	20:	13-14	201	4-15	
Apparatus	Incidents	Average Response*	Incidents	Average Response*	
Engine 131	1,652	4:14	1,843	4:13	
Quint 131	855	4:12	992	4:17	
Medic 131	439	3:55	335	4:14	
Utility 131	14	9:28	25	9:24	

^{*}Average response time to emergencies within primary response district

Fire Station 2 Responses 3940 Spring Valley					
2013-14 2014-15					
Apparatus	Incidents	Average Response*	Incidents	Average Response*	
Engine 132	1,206	4:37	1,217	4:35	
Medic 132 1,190 4:18 1,319 4:29					

^{*}Average response time to emergencies within primary response district

Fire Station 3 Responses 13303 Hutton						
	2013-14 2014-15					
Apparatus	Incidents	Incidents				
Quint 133	915	4:40	1,092	4:44		
Medic 133	1,170	4:35	1,385	4:44		
Battalion 131	271	6:20	288	7:07		

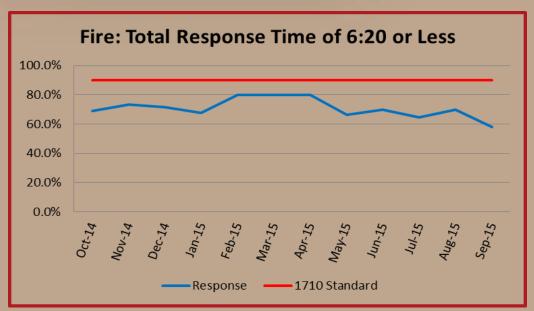
^{*}Average response time to emergencies within primary response district

National Fire Protection Association Standard 1710 Response Time Benchmark Data

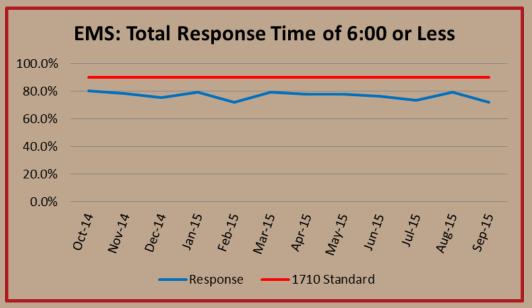
Total Response Time = Call Processing + Turnout + Travel Time

GUIDING PRINCIPLE

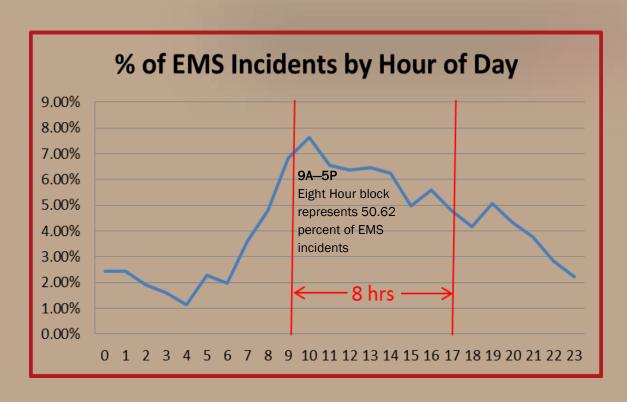
Maximize operational efficiency through the use of technology and data analysis

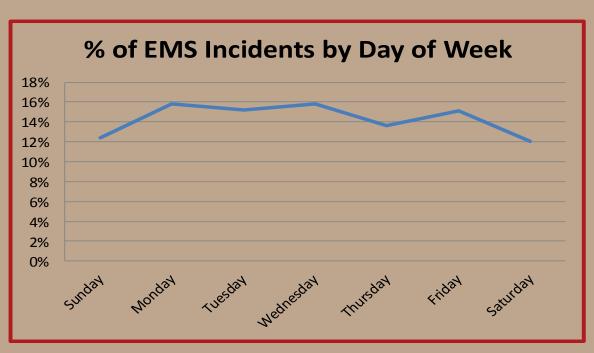


In Fiscal Year 2014-15 the Fire Department responded to 90 percent of fire calls in 7:41 minutes. The 6:20 benchmark was met on 70.6 percent of calls.



In Fiscal Year 2014-15 the Fire Department responded to 90 percent of EMS calls in 6:56 minutes. The 6:00 benchmark was met on 72.2 percent of calls.





EMERGENCY MEDICAL SERVICES

The Emergency Medical Services (EMS) Division is managed by Division Chief Mike Thomson. This division is responsible for the management of emergency medical operations of the Fire Department. This includes administration of the EMS budget, training, quality assurance, and communications between fire department paramedics, educators, physicians, and tertiary care facilities.

The EMS Division's goal is to provide the highest quality customer service and pre-hospital medical care using state of the art equipment and evidence based treatment modalities. Due to the population growth, the EMS Division recognized an increased demand for service during Fiscal Year 2014-15 over last year. The Department had an overall increase of 9.3 percent in EMS calls and transported 9.5 percent more patients to local hospitals.

Presently, the Department has 58 practicing Paramedics. In Fiscal Year 2014-15, five Firefighter/Paramedics completed the Paramedic Transition Course and four Firefighter/EMTs successfully completed their initial Paramedic education at the University of Texas Southwestern School Of Health Professions. With the addition of the new Paramedics we are able to staff Medic 131 23.9 percent of the year.

Many exciting and significant improvements have been made during the last year:

PARAMEDIC AMBULANCE SERVICE IMPROVEMENT PLAN

The Department purchased a fourth ambulance as outlined in the Paramedic Ambulance Service Improvement Plan that was presented and approved by Council. The additional ambulance will allow for three front line ambulances and one reserve ambulance. By adding one front line ambulance, we have improved our ability to provide high quality EMS service along with preparing for the increased service demands tied to our rapidly growing residential and commercial populations.

TEXAS AMBULANCE SUPPLEMENTAL PAYMENT PROGRAM

The Fire Department was approved as a provider in the Texas Ambulance Supplemental Payment Program (ASPP) last year and continued working closely with a consultant and Mayve Strong from Finance. The department completed and submitted the required cost reporting analysis to the Texas Health and Human Services Commission and was reimbursed an additional \$104,391.66 for Medicaid and uninsured patients. These funds will assist the EMS Division with providing the highest levels of patient care by assisting the department purchase state of the art equipment.

CARDIAC ARREST SURVIVAL RATE

Using the Utstein Scale Template, a set of nationally uniform guidelines, the Farmers Branch Fire Department Paramedics has realized a 25.7 percent survivability rate over the last three years, well above the national average of 20 percent.

CPR MADE EASY

The Farmers Branch Fire Department has continued its community outreach to educate the citizens about the American Heart Association's "Hands Only CPR" or "CPR Made Easy". This training includes instruction on continuous chest compression CPR and AED (Automated External Defibrillator) usage. During Fiscal Year 2014-15, we were able to teach "CPR Made Easy" to 53 citizens and we hope to grow and expand the program over the next year.

GUIDING PRINCIPLE

Perform at or above National Fire Service Benchmark standards

OTHER ACCOMPLISHMENTS

• The EMS Division responded to the Ebola crisis by updating our serious contagious disease response plan and the infection/ exposure prevention standard operating procedure. The Department updated all of its personal protective equipment and policies. The Fire Department responded to one possible Ebola case and transported the patient to



Carrollton Fire Department's Ebola Response Transport Vehicle

Parkland Memorial Hospital. The patient tested negative for Ebola however; the policies, plans and equipment that were put in place worked well and the Paramedics that responded did an outstanding job during a very difficult incident.

 The EMS Division partnered with Dallas Medical Center to conduct cardiac stress testing on all members of the Fire Department over the age of 40 or who have a family history of cardiac disease. In all, 27 members participated in the program.

GUIDING PRINCIPLE
Support Firefighter health,
wellness and safety initiatives

- The EMS Division purchased and placed new state of the art equipment into service:
 - NFPA compliant latex free EMS gloves
 - O2 Max CPAP Circuits
 - Combi-Carrier II Backboards
 - Slishman Traction Splints
 - Infrared Non-Contact Temporal Thermometers
 - Massimo Rad-57 SPCO monitors
 - King Vision Video Laryngoscopes



King Vision Video Laryngoscope

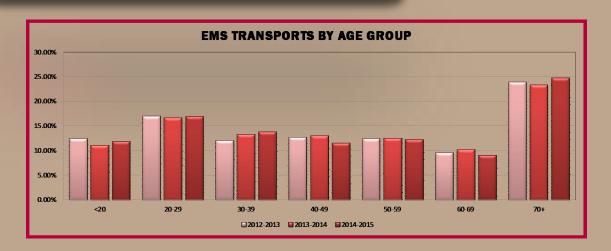
GUIDING PRINCIPLE

Ensure that our Firefighter/Paramedics utilize the latest technology, tools and equipment to deliver emergency services to our citizens



Firefighter/Paramedics Kyle Green and Brandon Laird on Medic 132 were the first Paramedics to transport a patient to the newly constructed Parkland Emergency Department

EMS STATISTICS



EMS CALLS BY MEDIC UNIT

Medic Unit	2012-13	2013-14	2014-15
Medic 131	108	375	289
Medic 132	1,195	1,051	1,130
Medic 133	1,193	1,035	1,221
Total Calls for EMS	2,496	2,461	2,640

NATURE OF EMS CALLS

Nature of Call Summary	2012-13	2013-14	2014-15
Breathing Difficulty	141	113	182
Injured Person	389	403	413
Motor Vehicle Collision	253	272	261
Medical Emergencies: Non-Specific	1,412	1,383	1,456
Stroke	21	23	29
Cardiac	183	170	201
Suicide / Suicide Attempt	4	11	4
Unconscious Person	64	59	65
Other	29	27	32

EMS STATISTICS

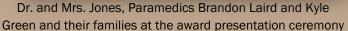
EMS TRANSPORTS BY DESTINATION

Hospital Destination	2012-13	2013-14	2014-15
Dallas Medical Center	17.20%	27.13%	28.80%
Medical City Dallas	25.50%	24.94%	26.08%
Medical Center at Los Colinas	19.80%	15.46%	22.20%
Parkland Memorial	12.20%	9.47%	5.90%
Baylor Medical Center Carrollton	7.60%	6.99%	4.61%
Presbyterian Hospital of Dallas	3.80%	3.31%	2.36%
St. Paul/Clements Medical Centers	2.40%	2.60%	1.85%
Presbyterian Hospital of Plano	3.90%	2.55%	3.70%
Children's Medical Center	2.10%	2.19%	1.80%
Baylor Medical Center of Plano	2.50%	1.60%	1.57%
Other	3.00%	3.76%	1.13%

EMS OUTCOME SUMMARY

Outcome Summary	2012-13	2013-14	2014-15
Treated / Transported by FBFD	1,655	1,688	1,779
Patient / Guardian Refused Transport	655	606	650
Treated but Transported by Other	23	27	32
No Treatment Required	34	25	36
No Patient Found	65	67	88
Cancelled En Route	42	33	38
Dead at the Scene	22	23	20







Firefighter/Paramedics Brandon Laird and Kyle Green at the new Parkland Memorial Hospital

FIRST PATIENT AT NEW PARKLAND MEMORIAL HOSPITAL

Michael Jones, a 70-year-old Farmers Branch dentist, arrived at the ambulance bay at the new Parkland Memorial Hospital at 6 a.m. on Thursday, August 20, before the sun came up and moments after cloths draping entry signs outside the just-opened Emergency Department were removed. Becoming a part of Dallas County history as the brand new Emergency Department's first patient wasn't how Dr. Jones planned to spend his morning.

However, when he awoke to his usual 5:30 a.m. alarm to start getting ready for work, he knew something wasn't right. "I had the sensation that my right foot slipped, but what actually happened was my whole left side collapsed and I fell as I walked into the bathroom," Dr. Jones said. "My wife Becky heard me fall and came running. She said, 'Mike, your speech is slurred. I think you've had a stroke.' She gave me an aspirin, called 911 and the Farmers Branch Fire Department arrived just a few minutes later. When asked where they wanted to go for treatment, Dr. Jones's wife answered immediately: "The new Parkland Hospital." "We knew they have a top quality stroke unit at Parkland, plus we had heard about the amazing technology at the new facility. I knew it would be the best place for my husband," she said.

Fortunately, Firefighter/Paramedics Green and Laird also knew about the opening of new Parkland. "They said they had wondered whether they would transport anyone to the new hospital on its first day open," Dr. Jones said. "But none of us expected to be the very first to arrive there." "The paramedics on Medic 132 had radioed ahead that they were bringing a possible stroke patient and the ER team was ready for me," he said. "I was totally impressed with the physicians and nurses. And they were so kind to my wife and took good care of her while I was being evaluated."

Dr. Jones was discharged from Parkland the following day, has made a full recovery and is already back to work. He credits his wife for recognizing the warning signs of stroke and taking quick action. He sent a letter to Parkland's President and CEO, Dr. Fred Cerise, commending the "outstanding" care provided at the new hospital.

Dr. Jones presented a plaque to Firefighter/Paramedics Kyle Green and Brandon Laird to commemorate their participation as the first ambulance at the new Parkland and thank them for providing him such prompt medical attention.



New Medic 133



Medics 131, 132, 133 transported patients to Parkland from the same fatality motor vehicle crash



Farmers Branch Firefighter/Paramedics participated in EMS Personal Protective Equipment Training during the Dallas County Ebola concern







While blocking a motor vehicle accident on I-35 North, Quint 131 was hit by a distracted driver—No Firefighters were injured

TRAINING

Fiscal Year 2014-15 was exciting for the Fire Department's Training Division. Training is a critical component for the Operations Division. The department completed 30,485 hours of training throughout the year. This training ensures that our personnel have the knowledge, skills and abilities required to provide excellent service to the public. Personnel also received career development training to prepare them for promotion and advanced responsibility within the department.

GUIDING PRINCIPLE

Provide quality Fire and EMS training programs

TRAINING HOURS BY TOPIC

Training Topic	Hours	%
Driver Training, Fire Steams and Hydraulics	8,428	27.60%
Firefighter Safety	6,774	22.20%
Officer Development and Training	4,414	14.50%
Emergency Medical Services	2,322	7.60%
Self-Contained Breathing Apparatus	1,902	6.20%
Fire Ground/Incident Operations	1,895	6.20%
Standard Operating Procedures	1,692	5.60%
Emergency Communications	1,266	4.20%
Rescue	592	2.00%
Pre-Fire Plans	485	1.60%
Other	715	2.30%
Total Training Hours	30,485	100.00%



Firefighter Safety and Self Rescue class



High Angle Rescue Training Class

TRAINING

HIGHLIGHTS

- Division Chief Thomson and Battalion Chief Lamar attended the Blue Card Train the Trainer Course in Phoenix AZ
- The Farmers Branch Fire Department became a Blue Card Command Training Center
- Division Chief Thomson along with Battalion Chief Lamar and Battalion Chief Carpenter from Carrollton Fire certified 58 Officers and Drivers from the Farmers Branch, Carrollton and Addison Fire Departments
- An additional 49 Officers and Drivers were enrolled in the Blue Card Command Online Training program
- 17 Firefighters and Officer participated in a promotional process for open Captain, Lieutenant and Driver positions
- One officer attended year one of the Texas Fire Chiefs Academy
- Conducted an initial Probationary Training Academy for eight new Firefighter/Paramedics
- Three Firefighters completed their one year probationary training
- Five members attended a Firefighter Safety and Survival course taught by Chief Billy Goldfeder
- Nine Firefighters and Officers participated in the first Officer Development Training Program
- 11 officers and Firefighters attended the "Step-up Your Teamwork" course hosted by the Addison Fire Department and taught by Chief Frank Viscuso
- All shifts completed in service training for the new Engine 131



Vehicle Extrication Training with Rookie Firefighters



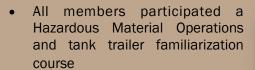
Blue Card Command Training



Blue Card Command Training Center

TRAINING

- All Firefighters completed high-rise operations live fire training at the DFW Airport Training Facility
- All Officers and senior staff completed the Media Relations Course
- Assisted Brookhaven College's Paramedic Education program with vehicle extrication classes
- Deputy Chief Vargas along with Captains Henley and Castro attended the Fire Department Instructors Conference in Indianapolis, Indiana
- All members participated in a Firefighter Safety and Self Rescue class taught by Captain Cromer



- Conducted hands on vehicle extrication and stabilization training
- The Training Chiefs from Carrollton, Coppell and Farmers Branch continued to meet to discuss training initiatives for the joint live fire training facility behind the Fire Administration building
- The inter-local agreement as well as the engineering portion of the site plan was completed for the joint training facility
- 23 percent of the Department's personnel attained advanced certifications



Driver/Operator Promotional Testing



Hazardous Materials Training on MC-306 Tanker Operations

- Captain Castro attended a Vehicle Extrication Technician course at Tarrant County College
- Captains Lafleur and Cromer attended the Texas Fire Chiefs Associations Company Officer Development Train the Trainer course
- All members participated in the new Motorola portable and Harris mobile radio training program
- Attended joint Tunnel Emergency Procedures training with the Addison and Carrollton Fire Departments
- Battalion Chief Henderson attended the Firehouse Software Users Group Education and Training Seminar in Florida



Auto/train crash on feeder road of I-635 West



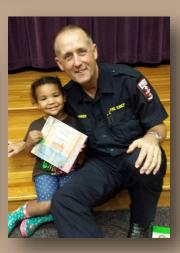
Gas leak with fire off of Gardenbrook



Hose demonstration



Quint 133 car fire response



Chief Parker read to children during a Farmers Branch Manske Library event



Farmers Branch Firefighters show off their year supply of Charmin toilet paper —Thanks to Breana Chan for entering the contest for us!

The Fire Prevention Division, managed by Deputy Chief Tim Dedear seeks to improve fire and life safety in the City of Farmers Branch through quality code management, code enforcement and public education programs. Our efforts are enhanced through our partnerships with residents, schools and places of business.

Community outreach programs provide information to help protect and enhance the quality of life for Farmers Branch citizens. Public education is the Department's major vehicle for increasing community awareness and the



Deputy Chief Tim Dedear, Fire Inspector Wendi Kimpton, Captain Scott Burke, Emergency Management Specialist Ashleigh Feryan and Fire Inspector Don Ross

Department's visibility within the community.

The Fire Prevention Division, through code enforcement, identifies unsafe properties which are a danger to the community and firefighters. During an inspection, emphasis is given to education so that the owner or manager is made aware of the need for fire prevention measures. The Fire Prevention Division provides enforcement through:

- Conducting Certificate of Occupancy and other inspections to assure compliance with fire and safety codes and ordinances
- Conducting comprehensive educational programs on fire safety and fire prevention for commercial businesses and industrial organizations
- Investigating the cause and origin of fires, determining facts, and gathering evidence of suspicious and suspected arson fires
- Reviewing building plans to assure compliance with life and fire safety requirements

The Fire Prevention Division is committed to excellence in service by ensuring a safe environment for people to live, work and play in Farmers Branch



New Fire Marshal Patch for Prevention Personnel

FIRE INVESTIGATION

The Fire Prevention Division is responsible for investigating fires to determine the cause. During 2014-15 there were 24 fires investigated. Investigations revealed that 21 fires were accidental and three were intentionally set.

NOTABLE FIRES



13700 Block of Midway
Accidental—Electrical
Electric Sign Pictured
\$70,000



2400 Block of Wicker
Accidental—Electrical
Electrical Panel Pictured
\$250,000



13300 Block of Stemmons Freeway Accidental—Electrical \$55,000

FIRE LOSS

The City of Farmers Branch structural fire loss continued to be very low relative to the approximate

\$5.3 billion in commercial and residential assets (total market valuation) that the Fire Department protects.

In 2014-15 there was a \$48,985 increase from 2013-14 structure fire loss for the City. The average annual structural fire loss for the past five years was \$430,753.

Fire Loss by Fiscal Year								
Year	Commercial	Residential	Other	Total				
2014-15	\$343,500	\$58,490	\$128,796	\$530,786				
2013-14	\$40,905	\$312,100	\$55,860	\$408,865				
2012-13	\$141,500	\$476,400	\$84,333	\$702,233				
2011-12	\$198,500	\$530,440	\$51,600	\$780,540				
2010-11	\$11,430	\$40,500	*0	\$51,930				

^{*} Miscellaneous fire loss data was not recorded prior to the 2011/12 FY.

HIGHLIGHTS

- Provided community safety and outreach programs to over 4,347 residents
- Coordinated the 19th Annual Fire Prevention Poster Contest for third grade students in Farmers Branch schools
- Held the Fourth Annual "Fired Up for Literature" reading program for fourth grade students in Farmers Branch Public Schools
- Held the Tenth Annual Citizen Fire Academy for 13 participants
- Held the Fifth Annual Teen Fire Academy for 13 teens
- Coordinated the "Branch Brigade" fire safety clown programs for elementary schools in Farmers Branch
- Chief Dedear coordinated the firefighter hiring process



Deputy Chief of Prevention, Tim Dedear at the State Capitol to visit with Senators and Representatives regarding new fire protection legislative bills

- Chief Dedear served on the ad-hoc Texas Commission on Fire Protection Fire Investigation
 Standards Committee
- Chief Dedear served on the Fire Advisory Board for NCTCOG for the regional adoption process of the 2015 International Fire Code
- Ashleigh Feryan began fulltime employment as the Emergency Management Specialist
- Don Ross began fulltime employment as a Fire Inspector after Lt. Fire Inspector Reginald Alexander resigned to become Fire Marshal

for the City of Cedar Hill Fire Department

- Worked with the Firehouse Community
 Theater group to open the Firehouse Theater
 at former Fire Station #1 for its inaugural play
 on November 7, 2014
- Continued to participate in the "We're Out to Alarm Texas" smoke alarm program
- Presented the Chief Building Engineer Fire and Life Safety Excellence Award to Ab Badre, Chief Engineer for Occidental Tower at 5005 LBJ



Co-workers and friends of Lt. Alexander meet to wish him well as the new Cedar Hill Fire Marshal

INSPECTION ACTIVITES

Activity	2011-12	2012-13	2013-14	2014-15
Base Buildings Inspections	1,430	1,496	1,589	1,255
Certificate of Occupancy Inspections	293	287	341	434
Hazards Corrected	3,389	2,457	1,708	1,897
Plans Reviewed	696	603	722	739
Systems Tested	201	232	251	297
Code Inquiries	2,013	1,903	1,879	2,007



Ab Badre accepts the Fire and Life Safety Award



Fire Prevention
Specialist Captain
Scott Burke reviews
fire protection plans
for one of the many
new construction
projects being built
in Farmers Branch

CHIEF BUILDING ENGINEER FIRE AND LIFE SAFETY EXCELLENCE AWARD

Ab Badre, Chief Engineer for Occidental Tower Building in Farmers Branch, was the recipient of this year's award. He was recognized by the Mayor, Fire Chief and Fire Department staff during a City Council Meeting for his diligence and commitment to the protection of life and property. He was commended for ensuring a safe work environment for the emergency responders and occupants at Occidental Tower, a Class A 24-story high-rise located at 5005 LBJ.

The Fire Prevention Division is involved with construction projects during every phase of construction to ensure compliance with the fire code, city ordinances and policies. Some of the larger projects that the Fire Prevention Division were involved with during 2014-15 were:



1990 Wittington

Monitronics Completed project Three story office building



11700 Luna

Mercer Crossing Phase II
Under construction
Three story apartment buildings
208 units

2030 Diplomat

Multi Media Solutions
Under construction
12,000 sq. ft. office and
warehouse





2061 Wittington

The Brickyard
Under construction
Multi-phase residential
development with
apartments ranging from
high density to townhome
style

Phase one is under construction 397 Units





11550 Luna

Mar Thoma

Under construction A 26,850 sq. ft. multipurpose building Has a full kitchen, living quarters, classrooms, and an assembly area

11411 Luna

Waters Edge Phase II

Under construction
Three story apartments
will have a total of
301 units





12301 & 12401 Stemmons

Prologis Warehouses Completed project 360,000 and 109,000 sq. ft. warehouses

2170 Diplomat

Chamberlain Roofing Completed project 27,000 sq. ft.





2500 Pepperwood

Mustang Station Completed project Four story apartment building 256 units

13951 Senlac

Project Spice Completed project 93,000 sq. ft.



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1561 Mira Lago

Mira Lago Hospitality
In development
Four story hotel with structured parking

1570 LBJ

Mira Lago Hospitality
In development
Four story hotel with
structured parking





2423 Fruitland

Spec Office Warehouse Under construction 3,300 sq. ft.

1521 Royal

Riverside

Apartments

Under construction Three story apartment buildings 136 units



1600 LBJ

QuikTrip

In development Luna and LBJ Freeway





13235 Stemmons

Motel 6

Demolition and renovation of existing motel

COMMUNITY OUTREACH

The Fire Prevention Division is responsible for coordinating and conducting public education and community outreach programs. These programs are designed to reach all segments of the population and teach preventative measures regarding fire safety. The Operations Division provided numerous station tours, and attended many neighborhood and City events.

Every year the month of October is proclaimed Fire Prevention Month. Throughout October Fire Department personnel visit schools in Farmers Branch to educate the students on fire and life safety topics.





Fire Prevention Month Poster Contest

Best of Show Winner

With the theme of "Working Smoke Alarms Save Lives," third grade students from Cabell Elementary, Mary Immaculate School, Blair Elementary, Stark Elementary, Farmers Branch Elementary and Westwood School prepared posters for the Annual Fire Prevention Poster Contest. First, Second and Third Place was awarded from each school with one "Best of Show" awarded overall.





Branch Brigade Clowns

Throughout October 2014, the Branch Brigade taught fire prevention lessons to students in Kindergarten through Fourth Grade.



Fired Up for Literature Reading Incentive Program

From each Farmers Branch public school, the fourth grader who read the most minutes in a two-week period was awarded a ride to school on a fire truck. The winner from each school received a commemorative t-shirt, a certificate and a backpack full of goodies. To share in the joy of reading firefighters were invited to read to the students.







Citizen Fire Academy (CFA)

The Tenth Annual CFA was held March through May. This annual, ten-week program allows adults who live, work or go to school in Farmers Branch to experience what it is like to be a firefighter.







Teen Fire Academy (TFA)

The Fifth Annual Teen Fire Academy was held in June. This interactive, five-day academy teaches teens life-saving skills and educates them about a career in firefighting and emergency medical service.

FY 2014-15 had two severe events test our Community. First in October 2014, Ebola appeared in Dallas County, and Farmers Branch had to prepare and manage this virulent hemorrhagic disease. In May of 2015, the City of Farmers Branch was struck by an F1 Tornado, and the entire region received one of the largest rainfalls on record. As a result, Farmers Branch and Dallas County received a Presidential Disaster Declaration allowing for Federal assistance to be made available to affected citizens and businesses, and to help our community recover from the damages that our public infrastructure incurred. Fortunately, in April 2015 the Department hired its first Emergency Management Specialist, Ashleigh Feryan, who was able to provide much needed support as we managed the severe weather events.



Ashleigh Feryan
Emergency Management
Specialist

HIGHLIGHTS

- Completed the "Identified Site Registry" for the various pipeline companies that have a presence in Farmers Branch
- The City of Irving in partnership with SMU placed a seismograph in Fire Administration to help
 - with their study of the earthquakes that have been occurring in North Irving
- Participated with the City of Carrollton and DART on an initial planning meeting to develop a multijurisdiction table-top emergency management exercise
- Received from Dallas County the FEMA reviewed and failed Hazard Mitigation plan. Began working on making the required changes that were identified by FEMA



SMU's Irving Seismograph

- Participated with Carrollton, Coppell and Addison Emergency Management staff in the "Everbridge" mass notification system demo
- Chief Parker, Deputy Chief Dedear, Captain Burke, Emergency Management Specialist Feryan and Solid Waste Administrator Davis attended a TDEM sponsored Disaster Recovery workshop that was held at the NCTTRAC
- Emergency Management Specialist Feryan attended TDEM sponsored Disaster Cost Recovery training in Houston

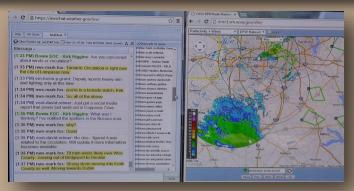
- EM Specialist Feryan attended the Public Assistance for Community Recovery Training at the National Fire Academy in Emmitsburg, MD.
- Coordinated with Coppell, Carrollton, Addison and NTECC regarding the upgrades to Federal Signal sirens to allow for a single Outdoor Warning Siren control system to be operated through NTECC as a single point of activation
- Updated City Plans:
 - Emergency Operations Center Operational Plans
 - Annex I Public Information
 - Annex M Resource Management
 - Annex V Terrorist Incident Response
 - Annex C Shelter and Mass Care
 - Annex S Transportation
- Farmers Branch hosted a multi-city (Addison, Carrollton,
 Coppell, and Farmers Branch) planning meeting with Dallas County Health and Human Services regarding Points of Dispensing (POD) and future trainings and exercises
- EM Specialist attended the US Army Corps of Engineers Tabletop Exercise regarding a Lake Lewisville Dam breach
- Coordinated with HARRIS on installation of new P25 800 MHz Radios in the EOC.
- Provided fire and police operations personnel training on Farmers Branch Emergency Management program and the role of the Emergency Management Specialist.
- Assisted with planning and writing the Incident Action Plan for Scott Firefighter Combat Challenge U.S. Nationals in Farmers Branch
- Coordinated with HAM Radio Operators, Information Services and Facilities for Emergency Operations Center relocation and upgrades
- Deputy Chief Dedear, Division Chief Michael Thomson, Emergency Management Specialist Ashleigh Feryan, Chief Accountant Mayve Strong, and Environmental Services and Solid Waste Manager Shane Davis attended Texas Department of Emergency Management Conference in San Antonio

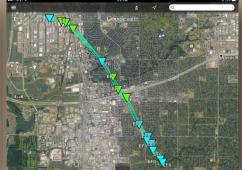


Braemar and Tanglewood area during May flooding

GUIDING PRINCIPLE

Address the Emergency Management needs of the community





National Weather Service Chat and CASA Weather Radar

May 2015 Tornado Track

- Response and Recovery to Presidentially Declared Disaster: FEMA-4223-DR-TX
 - Monitored severe weather and participated in regional conference calls
 - Managed Texas Division of Emergency Management (TDEM) reporting and recovery process tied to Farmers Branch being affected by an F-1 tornado that struck on May 24, 2015
 - Coordinated with National Weather Service on their damage assessment after the tornado
 - Met with all tornado effected business owners regarding the damage and private insurance coverage. The SATCO warehouse sustained a \$12,000,000 insured loss as a result of receiving tornado damage to their roof



Tree Damage Caused by the May Tornado

- Managed TDEM reporting and recovery process tied to flash flooding events that occurred in May 2015
- Submitted Farmers Branch's Disaster Summary
 Outline to reflect damages caused by tornado and flooding events to Dallas County
- Escorted Dallas County Emergency Management,
 TDEM, and FEMA on a Preliminary Disaster
 Assessment tour of the Farmers Branch infrastructure that was damaged as a result of flash flooding
- Coordinated with FEMA to survey and determine a location for their Disaster Recovery Center (DRC)
 that was set up at City Hall; 57 families utilized this DRC to register for Federal assistance to help them recover from damage they received during May 2015



- Assisted FEMA Survivor Assistance Team to identify neighborhoods to canvass for possible flooding damage and providing information regarding FEMA's Individual Assistance program
- Utilized multiple social media platforms (Facebook, Twitter, Nextdoor, City Website) to reach out to residents and inform them of the FEMA Individual Assistance program.
- Met with Brookhaven Country Club to tour golf course and discuss erosion damage
- Assisted Carrollton Emergency Management with response to flooding of Sandy Lake RV
 Park
- Facilitated a presentation from National Weather Service to City Council regarding the F-1 tornado and why Farmers Branch was not included in the Tornado Warning polygon
- Attended Dallas County Applicants briefing and register for FEMA Federal Public Assistance to help off-set the cost of recovery from the public infrastructure that was damaged as a result of the tornado and flash flooding that effected our community
- Deputy Chief Tim Dedear and Solid Waste Manager Shane Davis attended the Denton County FEMA applicants meeting for inclusion into the Federal Public Assistance (PA) program to offset damages caused by the Camelot landfill flooding
- Facilitated a multi-department (Fire, Finance, Public Works, Parks) working group that attended the PA Kick Off Meeting
- Worked with FEMA's Mitigation Specialist to begin discussion of Hazard Mitigation Grant Application for damage that occurred before FEMA-4223-DR-TX but deteriorated due to flooding
- Met with FEMA's Debris Task Force to make sure Farmers Branch is following all laws regarding debris clearance and disposal
- Deputy Chief Dedear and EM Specialist Feryan attended the Hazard Mitigation Grant
 Program (HMPG) application workshop
- Provided site visits to FEMA's Public Assistance Team
- Met with the FEMA Federal Coordinating Officer and the TDEM Chief of Emergency Management









Damaging floods in Farmers Branch

CHAPLAIN

Dr. Bert Alexander continues to serve as the Fire Department Chaplain. Bert serves fulltime as the Outreach Minister at the Webb Chapel Church of Christ, where he and other staff members are in partnership with the Carrollton-Farmers Branch ISD facilitating parenting seminars at elementary schools. Other community involvement includes the Farmers Branch Chamber of Commerce and the Farmers Branch Rotary Club. The Chaplain's weekly department duties include "riding-out" with a shift for half a day. This time allows him to work on developing relationships within the department.

GUIDING PRINCIPLE

Support Firefighter health, wellness and safety initiatives





In addition to his theological training, he has been trained in Critical Incident Stress Management, and is a member of both the Texas Corps of Fire Chaplains and the Federation of Fire Chaplains [a national organization].

Bert recently facilitated a class at Abilene Christian University's lectureship on the topic of "Responding to First Responders: Ministering to Firefighters and Their Families."

Thank you, Bert for your service to our Department.

COMBAT CHALLENGE



2015 Team Mr. Restore members from left: Bryan Hardy, Michael Mania, Eric Blunt, Morgan Bell and Brett Schonfeld.



2015 Team Mr. Restore Farmers Branch Season Accomplishments

- 2nd Place in the U.S. Grand National Points Championship
- 3rd Place in the U.S. Grand National Points Championship
- Two Firefighters placed in the top 10 in U.S Grand National Championships for Individuals
- Five of six team members are Lions Den Members
- Multiple top three finishes in both the Team and Relay Categories during the Regional Events



Station #1 after the snow storm



Enjoying the snow at Station #1



Ashleigh Feryan set up the Emergency Operations Center in preparation for severe weather



Fire Department response to flooding on Tanglewood





Firefighter/Paramedics response to a medical call

Annual hose testing



C-Shift and Emergency Management Intern after live-fire training at DFW Airport Fire Training and Research Center



Annual Officers Meeting at Brookhaven Country Club

RECOGNITION

Promotions & Appointment

In Fiscal Year 2014-15, Driver Eric Blunt was promoted to Fire Lieutenant and Stephen Boyer, Jason Mayfield, and Travis Shelton were appointed as Firefighters. Fire Inspector Don Ross became a fulltime Fire Inspector.



From the left: Fire Inspector Don Ross, Fire Chief Steve Parker, Firefighter Jason Mayfield Firefighter Boyer, Mayor Bob Phelps, Firefighter Shelton, Fire Lieutenant Eric Blunt



Paramedic Graduation Ceremony for Firefighters Caleb Swaney, Michael Mania and Billy Hartman

AWARDS



2014 Officer of the Year Division Chief Michael Thomson



2014 Firefighter of the Year Garath Rosson



2014 Golden Eagle Captain Steve Murphy



2014 Golden Eagle Captain Bryan Lafleur



2014 Golden Eagle Captain Brandon Baughman

SERVICE AWARDS



Battalion Chief Lane Henderson **25 Years**



Captain
Bryan Lafleur
25 Years



Deputy Chief Tim Dedear 20 Years



Captain
Derek Gibson
20 Years

Driver Steve Sabolski **20 Years**



Fire Inspector Wendi Kimpton **20 Years**



SERVICE AWARDS



Fire Chief Steve Parker 15 Years



Firefighter/
Paramedic
Richard Campbell

15 Years



Firefighter/
Paramedic
Andy Davis

15 Years



Firefighter/
Paramedic
Todd Worley

10 Years



Firefighter/
Paramedic
Kyle Green **5 Years**

Firefighter/
Paramedic
Terry Evans
5 Years



RETIREMENTS





Ken Muzalewski

Fire/EMS Logistics Coordinator 06-17-91 thru 01-09-15 23 years, 6 months



Steve Murphy

Fire Captain 11-16-85 thru 06-19-15 29 years, 7 months





A FRIEND WE MISS



Retired Firefighter Mo Galloway

On February 18, 2015 the Fire Department was sad to announce the passing of Mo Galloway.

Mo worked as a Firefighter for the Farmers Branch Fire Department from October 16 1967 to January 31, 1998—30 years and 3 months.











FARMERS BRANCH FIRE DEPARTMENT

Caring Service ... Proud Tradition

Fire Administration

Fire Administration
13333 Hutton Drive Farmers Branch TX 75234
972-919-2640
www.farmersbranchtx.gov

